

Leaving Taunton Youth (U11 - U18)

Season 2022—23



Introduction

Thank you for being a member of Taunton Youth FC Community Trust. Our purpose is to advance amateur sport and promote community participation in healthy recreation through the provision of sports coaching and access to facilities for football players in school years 4-18 who live in and around Taunton.

Players need to be happy

Joining a club is very much a trial for young players to see if they like the organisation and structure and are going to enjoy their football. For new joiners and at the start of the season, we do offer a cooling off period so that players have the opportunity to work with the coaches. We also offer a taster period for new players to enable them to experience the Taunton Youth training system prior to committing.

Once committed, if a player decides they want to leave, as long as notice is given prior to the 30th September, there is no penalty. However, once you have committed to the programme and you or your child decides to leave after the 30th September then the following conditions apply:

Mid Season Match Squad

As a club we are committed to fielding teams for matches programmed by the JPL. If we fail to field a team due to lack of players, the club can be fined and points awarded to the opposition. To enable appropriate team management two months advance notice is required. Therefore if you give notice in January, subs will be due in February and you will be free to join a new club at the beginning of March.

Mid Season Training Squad

We would normally work on one month's notice however this can be waived depending on circumstances ie. Your child is offered a playing place in a grass roots club and the training days clash.

These conditions are published on our web site and included in the Welcome Pack (given on joining) and available as a download on the web site.

Programme Fees

Costs for the programme are as follows:

- **U12 - U15 Match Squad:** £490 p.a.
- **U11 - U16 Training:** £225 p.a.
- **Taunton U18's:** £220 p.a.

Payments are made via Direct Debit and are normally split over ten monthly payments running from August to May on or around the 1st of the month.

Once a request to leave the club has been received, an assessment of fees due for the season will be made.

Resignation Process

Please submit your resignation via email to the Youth administrator, Neil White, neil.white@tauntontown.com

Providing the following information:

- Player Name
- Player Squad
- Reason for leaving
- New Club (if applicable)

Confirmation of receipt will be given. A leaving date determined and a remaining payment due figure provided to finalise membership payments. On leaving the club, player details will be removed from Teamer, the Direct Debit will be cancelled by the club and the parent and player record archived on the club portal. If you decide to return to the club within three years, there will be no need to re-register. We will be able to re-activate and update the record.

Please **DO NOT** cancel the Direct Debit until confirmation of all fees due have been paid. All clubs reserve the right to refuse transfer of players to another club until a players payment record is up to date.

We hope you have found the experience of being a member of Taunton Youth FC has been an enjoyable one. However you may feel you want to leave the club with immediate effect. This could be down to many reasons and they can be taken into account with respect to the notice period required. You may also feel you are struggling with payments and have to leave due to financial restraints. The web site is the main reference for many things including our Financial Assistance Policy and our Complaints Procedure. Before making the decision to leave, please feel free to contact:

Welfare & Admin: Neil White:

07977 915965 / neil.white@tauntontown.com

Coaching & Player Development: Gary Green

07584 677420 / development@tauntontown.com

Finally , we can only improve what we do for the players if we know what was wrong. For this reason we have an exit survey to enable us to assess your feedback and where applicable respond to any concerns given. We would really appreciate your help in taking the time to complete it.

Twitter: @TauntonYouthFC



**ACCREDITED
CLUB**
PART OF ENGLAND FOOTBALL

Taunton Youth Football Club Community Trust

Nurturing sporting intelligence: better than last week, but not as good as next week

Exit Survey

We understand your son/daughter has decided to leave the programme. We are sorry to see you go.

To help us understand the reasons for leaving, we would appreciate you taking the time to complete this short form. Your response will be viewed by the Club's Trustees only and will be treated with total confidence.

Player's name:	
Age group (please circle)	U11, U12, U13, U14, U15, U16
Which group was your in? (please circle)	Development squad Match squad

What are your reasons for leaving?

Select one or more:

- | | | |
|---|---|--|
| <input type="checkbox"/> Club fees too high | <input type="checkbox"/> Conflict with other clubs/activities | <input type="checkbox"/> Leaving to join another club |
| <input type="checkbox"/> Poor value for money | <input type="checkbox"/> Conflict with other players | <input type="checkbox"/> No longer as interested in football |
| <input type="checkbox"/> Not playing any/enough matches | <input type="checkbox"/> Conflict with coach/coaches | <input type="checkbox"/> Family and/or personal reasons |
| <input type="checkbox"/> Training not enjoyable | <input type="checkbox"/> Other | |

If 'other' please share your reasons for leaving:

How the Club is run

	No	Not sure	Yes
When you first joined were you/your child made to feel welcome?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do you feel the Club is well run/managed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is the information on the website helpful?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do you think communication is good?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did you/your child ever feel bullied or harassed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did you/your child feel included and supported?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did the coach(es) help to identify ways for your child to improve?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did the coach(es) provide constructive feedback?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did the coach(es) give fair and equal treatment to all players?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

